

Cori and Josh,

I just wanted to drop you a note to thank both of you for all your help with our recent claims; it really was invaluable.

To be honest, when my husband first had his heart attack and I called the customer service number and was told that there were no benefits available, I was very discouraged and was going to drop coverage. Fortunately, Josh came in that week and informed me that that was not correct, that coverage was available. The checks we received were extremely helpful in paying what our insurance didn't. Then we had new claims for my daughter after her procedure and for the Wellness benefit for my mammogram and they were paid as well. The promptness in which this was done was absolutely wonderful! We really cannot thank you enough for all of your help.

We have and will continue to recommend AFLAC (particularly you two) to our friends and co-workers!

Warm Regards,

Susan E. Hayes

Customer Service Representative

Raymond Geddes & Co., Inc